



CONNECT

A newsletter for the members of JEFFERSON ENERGY COOPERATIVE

Staying Safe During Storm Season

Hurricane and tropical storm season are in full swing, running from June 1-Nov. 30. We know these intense storms can bring strong winds, heavy rains and flash flooding—and we're here to help you stay safe and prepared!

At Jefferson Energy Cooperative, we're committed to educating members on how to protect themselves and their loved ones from the impacts of these powerful storms and take the following steps to prepare for storm season:

- **Pre-Storm Preparation:** We proactively inspect our infrastructure to identify areas that may be prone to damage during severe weather conditions. This allows us to make necessary repairs and maintenance before a storm hits, reducing the risk of power outages and ensuring our systems are working properly.
- **Communication:** We keep members informed about impending storms through regular updates on our website and through social media. This helps members plan accordingly and take necessary precautions to stay safe (10077013-002).
- **Outage Updates:** Members can call or text 877-JEFFERSON (877-533-3377) and put JECOUTAGE in the text message to communicate an issue. You can also view our outage map online at www.jec.coop to keep up with your estimated restoration time, but make sure "outage" and "out now" are both highlighted. Note: Restoration times are updated manually once we have a proper timeline, this means not everyone will have an available time.

Safety Tips for Members

While we play an important role in keeping members informed during storm season, there are also steps you can take to prepare and stay safe:

- **Create an Emergency Kit:** Assemble an emergency kit that includes essential items like flashlights, batteries, first-aid supplies and nonperishable food and water.
- **Charge Your Devices:** Charge your phone, laptop and other devices, in case the power goes out (10061792-001).

- **Stay Informed:** Stay tuned to local news and weather reports for updates on storm conditions and evacuation orders.
- **Avoid Downed Power Lines:** Avoid approaching or touching downed power lines, as they can be deadly.

Storm season can be a challenging time for communities, but by working together and following simple safety tips, members can stay safe and prepared. By taking these steps, everyone can work together to minimize the impact of storm season, and ensure a safe and reliable energy supply.



HOME EMERGENCY KIT

WATER, FOOD, MANUAL CAN OPENER, PLATES, UTENSILS AND OTHER FEEDING SUPPLIES, FIRST AID KIT & INSTRUCTIONS, A COPY OF IMPORTANT DOCUMENTS & PHONE NUMBERS, WARM CLOTHES FOR EACH FAMILY MEMBER, GLOVES, PLASTIC SHEETING, DUCT TAPE, LARGE HEAVY DUTY PLASTIC BAGS, FLASHLIGHT, RADIO, BATTERIES, WHISTLE, LOCAL MAP, DUST MASK, PRESCRIPTION AND MEDICATIONS.

Signs of an Energy Scam

Do you know the warning signs of an energy scam?

- High-pressure tactics should raise a red flag. Scammers typically pressure consumers and make threats to disconnect your service if payment isn't received immediately.
- If you receive a payment request using an unusual form of payment like a prepaid gift, debit card or cryptocurrency, it's likely a scam. JEC offers several secure payment methods, but we will never request funds through unusual payment methods like these.
- If you receive an email, text message or other type of communication that includes poor grammar, spelling errors or an unusual email address, it's likely a scam.

Scammers will try anything to steal your personal information and money (10076394-002). Know how to spot the warning signs of an energy scam and stay protected.

SIGNS OF AN ENERGY SCAM

High-Pressure Tactics

Scammers will pressure you, creating a sense of urgency. Claims that your power will be disconnected without immediate payment are common with utility scams.

Sketchy Payment Methods

Scammers may ask for unusual payment methods like gift cards or cryptocurrency. In these cases, it's likely a scam.

Dodgy Communication

Whether an email, text message or letter, utility scams typically include poor grammar, spelling errors or unusual email addresses. These are common warning signs of a scam.

We're Asking for Your Feedback



Home Energy Survey

Jefferson Energy Cooperative will be conducting a residential Home Energy Survey this fall. The purpose of the survey is to collect information needed to plan for the future of our EMC. Your participation in the survey is very important to us, so please consider completing the online survey if you receive a request. We know your time is valuable, and we appreciate your participation.



WELCOME BACK TO SCHOOL

2024-2025

As a new academic year begins, we extend our warmest wishes to educators and students alike for a safe, fulfilling and mentally inspiring journey.

As you illuminate the path ahead, we have every confidence that your efforts will shine bright, inspiring minds and sparking a love of learning that will last a lifetime.



JEFFERSON ENERGY COOPERATIVE'S

Bright Ideas 2024

NOW
ACCEPTING
APPLICATIONS



FIND OUT HOW TO WIN A \$1,000 GRANT
FOR YOUR
CLASSROOM PROJECT BY VISITING
WWW.JEC.COOP AND CLICKING ON COMMUNITY.



THE APPLICATION DEADLINE IS
SEPT. 27, 2024

Call for more information: (877) 533-3377, ext. 5055

HAPPY LABOR DAY!



Thank you for your hardwork

We would like to take a moment to wish you and your loved ones a happy and safe Labor Day! As we celebrate the hard work and dedication of laborers across the country, we will be closing our office Monday, Sept. 2, in observance of the holiday. We will reopen on Tuesday, Sept. 3, with normal business hours (10076572-002).

Thank you for your membership, and we wish you a wonderful Labor Day weekend!



CONNECT

Jefferson Energy Cooperative

Jefferson Energy Cooperative

P.O. Box 457
3077 Highway 17 N
Wrens, GA 30833-0457
www.jec.coop

BOARD OF DIRECTORS

LARRY HADDEN

Chairperson, North Region

THOMAS PHELPS

Vice Chair, North Region

JAMES L. GAY

Secretary/Treasurer, South Region

TIM GARRETT

South Region

MARK DAVIS

South Region

OPHELIA McCAIN

Richmond County Region

JOE SHURLEY

North Region

DEREK PARTRIDGE

Richmond County Region

RHONDA DAIGS

Richmond County Region

A member-owned Georgia cooperative since 1937

OFFICE HOURS

All offices: 8 a.m. to 5 p.m.
Monday through Friday

WAYNE A. GOSSAGE, JR.

President/CEO

TAMIKA LAMPKIN

Director of Cooperative Communications

For your convenience, bills can be paid anytime at the corporate headquarters, or in the Richmond, Louisville or Thomson offices.

TOLL-FREE SERVICE NUMBER

(877) 533-3377

24-hour Dispatching Daily

Published monthly and mailed to all members of Jefferson Energy Cooperative.

KEEP INFORMED AND WIN \$25

It pays to keep informed about JEC's business. Read and find your account number in "CONNECT." Call our member services department to claim your award—a \$25 credit on your bill.

WITH YOUR CORRECT PHONE NUMBER, WE CAN GET THE LIGHTS ON FASTER

During large outages, Jefferson Energy Cooperative receives thousands of calls at once. Having your correct phone number helps our Outage Call Answering System retrieve your information faster.

Please check the phone number and service address listed on your electric bill. If they are incorrect, please call 877-JEFFERSON (877-533-3377) with the correct information so we can better serve you.

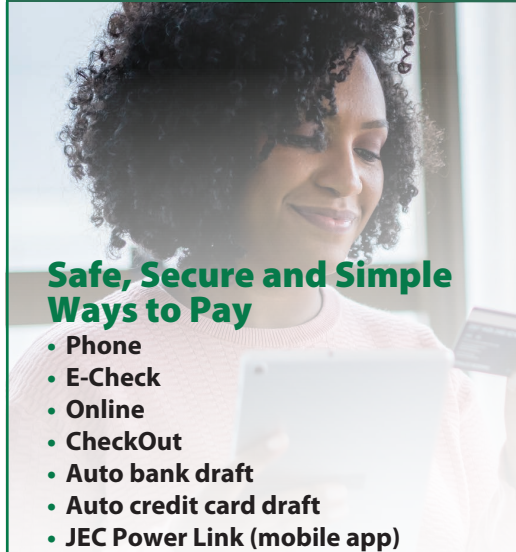
Jefferson Energy Cooperative is an equal opportunity provider and employer.

Mail Delays Could Impact On-Time Payments

Are you tired of dealing with late payment fees due to mail delays? Say goodbye to stress, and switch to our convenient payment options today! (10079083-001) With E-Check, CheckOut and JEC Power Link, you can easily manage your payments and avoid unnecessary penalties.

Learn more and sign up for our hassle-free payment options today!

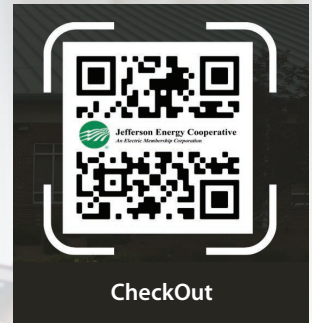
Safe, Secure and Simple Ways to Pay



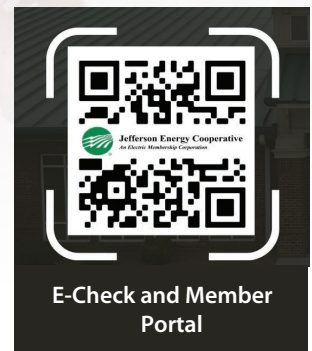
Safe, Secure and Simple Ways to Pay

- Phone
- E-Check
- Online
- CheckOut
- Auto bank draft
- Auto credit card draft
- JEC Power Link (mobile app)

To learn how you can avoid mailing delays with our many time-saving programs, visit www.jec.coop and click the Member Services tab, or call us at (706) 547-2167.



CheckOut



E-Check and Member Portal

Cooperative Solar Blocks Available



Jefferson Energy is pleased to announce that we now have additional blocks available for our Cooperative Solar program. With Cooperative Solar, you can receive all the benefits of solar energy without the hassle of traditional rooftop or on-site solar panels. Plus, there's no long-term contract!

Give us a call today to find out how you can participate in Cooperative Solar.

